

**TAXI & PORTER BOOKING APP SOLUTION**

# INTRODUCTION:

Introducing a taxi booking app development project requires capturing the essence of convenience, efficiency, and reliability that such an app brings to users and drivers alike. Here's a sample introduction:

**Welcome to DRIWE INFOTECH - Redefining Your Journey!**

In today's fast-paced world, getting from point A to point B should be as seamless and convenient as possible. Introducing DRIWE INFOTECH, the innovative solution that puts reliable transportation right at your fingertips.

**About Us:**

At DRIWE INFOTECH, we understand the importance of efficient transportation in your daily life. Whether you're commuting to work, running errands, or exploring a new city, our platform is designed to make your journey hassle-free and enjoyable.

**Key Features:**

## Effortless Booking:

With just a few taps on your smartphone, you can book a ride within seconds. No more waiting on street corners or hailing taxis in the rain – DRIWE INFOTECH brings the taxi to you.

## Driver Network:

Our extensive network of experienced and professional drivers ensures that you always have access to reliable transportation. Rest assured, your safety and comfort are our top priorities.

## Real-Time Tracking:

Track your ride in real-time and know exactly when your driver will arrive. Say goodbye to uncertainty and hello to peace of mind.

## Flexible Payment Options:

Pay for your ride conveniently using a variety of payment methods, including cash, credit/debit cards, mobile wallets, and more.

## Discount & Coupon Models:

Different plans for drivers to get more profit using our app specially for the drivers & users.

## 24/7 Customer Support:

Have questions or need assistance? Our dedicated customer support team is available around the clock to help you with any queries or concerns.

## User-Friendly Interface:

Our intuitive app interface makes booking rides a breeze. Whether you're a tech- savvy user or new to mobile apps, DRIWE INFOTECH is designed for everyone.

**Why Choose Us:**

## Reliability:

Count on us for punctual and dependable transportation services, 24/7. Convenience: Enjoy the convenience of booking rides anytime, anywhere, with just a few taps.

## Safety:

Rest assured knowing that all our drivers undergo thorough background checks and maintain high safety standards.

## Affordability:

Competitive fares and transparent pricing ensure that you get the best value for your money.

**Join Us Today:**

Experience the future of transportation with DRIWE INFOTECH. Download the app now and take the first step towards a smoother, more convenient journey. Wherever you need to go, we'll take you there!

# USP features for Taxi & Porter Booking App Solution:

Creating a Unique Selling Proposition (USP) for a Taxi & Porter Booking App involves identifying and highlighting features that set it apart from other similar apps in the market. Here are some potential USP features for a Taxi Booking App:

## Real-Time Ride Tracking:

Offer real-time tracking of the assigned vehicle, allowing users to monitor the driver's location and estimated time of arrival.

## Dynamic Pricing and Fare Estimates:

Implement dynamic pricing algorithms that adjust fares based on demand and supply, providing transparency and fare estimates before booking.

## Comprehensive Support:

Customer Support: Dedicated support team to assist users with any issues or queries.

Porter Assistance: Support for porters to ensure they can provide the best service possible.

## Eco-Friendly Options:

Green Deliveries: Options for eco-friendly delivery modes, such as bicycles or electric vehicles, promoting sustainability. (Any vehicle category)

## Instant and Scheduled Bookings:

Immediate Service: Users can book a porter instantly for urgent needs. Advance Scheduling: Option to schedule porters for future dates and times, offering flexibility and convenience.

## Transparent Pricing:

Upfront Cost Estimates: Users receive a clear cost estimate before confirming a booking, eliminating hidden charges.

Competitive Rates: Affordable pricing to attract a wide range of customers.

## Multiple Vehicle Category Options:

Provide various ride options such as Two & Four Vehicle ride option with dynamic function.

## Porter Management:

Schedule Management: porters to manage their bookings and availability. Earnings Tracking: In-app feature for porters to monitor their earnings and payouts.

## Advanced Notification System:

Push Notifications: Real-time updates on booking confirmations, status changes, and delivery completions.

In-App Alerts: Important notifications within the app to keep users informed.

## User-Friendly Interface:

Intuitive Design: Easy-to-navigate interface for seamless user experience. Quick Registration: Simple sign-up and onboarding process for both customers and porters or Driver (Taxi).

## Seamless Integration with Navigation Apps:

Integrate with popular navigation apps like Google Maps to provide accurate directions and optimize travel routes for drivers.

## Cashless Payments and Digital Wallet Integration:

Enable cashless transactions through integration with digital payment methods and popular digital wallets, ensuring convenience and security for users.

## Personalized User Profiles:

Allow users to create personalized profiles with saved preferences, favorite locations, and ride history for a customized experience.

## Coupons Code:

Implement Coupon systems that offer incentives such as discounts, free rides, or exclusive offers for frequent users.

## Booking Rides:

Enable users to schedule rides in advance, allowing for pre-planned trips and ensuring availability during peak hours.

## Driver Ratings and Feedback System:

Implement a driver rating and feedback system to maintain service quality and accountability, allowing users to rate their ride experience and provide feedback.

## Specialized Services:

Offer specialized services such as airport transfers, long-distance rides, or package delivery, catering to specific user needs beyond standard point-to-point transportation.

## Social Media Hyperlink Connectivity:

Enabled hyperlink for social media connectivity pages.

## 24/7 Customer Support:

Provide round-the-clock customer support through various channels such as chat support, email, or phone, ensuring assistance and resolution of issues at any time.

## Data Privacy and Security Measures:

Implement robust data privacy and security measures to protect user information and transactions, building trust and confidence among users.

# Features & Functions Module-wise details: Customer Panel Features:

1. Sign up / Login.
2. Profile.
3. Pick live porter.
4. Booking for any goods type.
5. Booking for Taxi.
6. View porter & driver profile.
7. Order Placement.
8. Wallet Management.
9. Live tracking of goods & users.
10. Booking history.
11. Estimate fare cost.
12. Schedule Bookings.
13. Add receiver contact details.
14. Cancel Booking.
15. Cash withdrawal request.
16. Order Booking Management via QR Code.
17. Live Meter with Money Display.
18. Ride Details.
19. Emergency Panic Switch (Contact Upload)
20. Authentication with Face Capture.
21. Heat Map Analytics.
22. Contact Us.
23. About Us.
24. Terms & Conditions.
25. Enquiry Section.
26. Hyperlink for social media integration.

# Porter & Driver App Features:

1. Sign up
2. Register as a porter.
3. Documents uploading.
4. Auto KYC api integration.
5. Live Tracking for request.
6. Direct communication with user.
7. Goods status notification.
8. Customer Request.
9. Travel time taken for enquiry.
10. Pick up & Drop service.
11. Wallet Management.
12. Withdrawal Request.
13. Commission Details.
14. Revenue History.
15. Ratings & Review.
16. Delivered Notification.

# Admin Panel Feature details:

1. Admin Panel.
2. Live Dashboard.
3. Database of clients & records.
4. User Management. (Role wise)
5. Coupon Code Master.
6. Master Panel.
7. Order Booking Management via QR scan.
8. Report Analytics.
9. Live meter & money on screen.
10. Unique & Interactive UI Design.
11. Home Page.
12. About Us.
13. Contact Us.
14. Notification Panel.
15. Coupons Management.
16. Ride Details.
17. Sales Transaction Report.
18. Map (Location Display).
19. Billing Transaction Report.
20. Inquiry Form.
21. Cloud-Based Server Solution.
22. Mail & SMS Function.
23. Driver Profile Management.
24. Customer Registration.
25. Performance Management.
26. Data Analytics & Visualization.
27. Sales Performance Analytics.
28. Driver Commission Panel.
29. Emergency (Panic Switch) with Contact.
30. Authentication with Face Capture.
31. Heat Map Analytics.
32. SEO Friendly.
33. Review Function.
34. Testing.
35. Deployment.

# Tech Stack:

* + 1. Frontend: React Native
    2. Backend: Node JS
    3. Database: MY SQL
    4. Admin Panel: React JS
    5. Interface : Android & IOS.