**About Us**

Welcome to RUNNER GEAR HUB subsidiary Of Mammut sports Pvt. Ltd.

Pune’s go-to destination for runners and triathletes, located right in the heart of the city on Fergusson College Road, Pune

“Born for Runners Built for Athletes’’

For over a decade, we’ve been passionate about empowering athletes to push boundaries and achieve their personal best. Whether you’re training for your first 5K, Ultra Running Race or Full Marathon

Preparing for an Ironman, or simply living an active lifestyle -we’re here to support your journey with world-class products and unmatched service.

**What We Offer**

We pride ourselves on offering a carefully curated collection of the most trusted, performance-driven global brands. Our store features:

• Garmin GPS watches (Authorized Official Dealer)

• 2XU compression & triathlon apparel

• SHOKZ bone conduction headphones

• Foam swimming goggles

• COROS GPS watches

• Tacx & Elite indoor cycling trainers

• Tifosi sports sunglasses

• Hyperice recovery equipment

• Fast&Up nutrition and hydration

• New Balance, Saucony, On Running shoes

• Elite

…and many more premium performance essentials.

Every product on our shelves is chosen with one goal in mind: to help you move better, train smarter, and recover faster.

**Our Running Club**

We’re not just a store—we’re a running community.

Our Running Club brings together like-minded individuals who share a passion for fitness, discipline, and personal growth. From beginner-friendly jogs to long-distance runs, we organize regular events, training sessions, and social runs that keep the spirit of sport alive in the city.

Whether you’re looking for motivation, guidance, or just a great group of people to run with — you’ll find it here.

**Our Promise**

At Runners Gear Hub customer experience is everything.

We believe in genuine, knowledgeable service and reliable after-sales support. Our team is made up of fitness enthusiasts and athletes who understand your needs because they live the lifestyle too. Whether you’re looking for gear recommendations, training advice, or product support — we’ve got your back.

**Giving Back to the Community**

Sport is a powerful force for good, and we’re proud to use it to give back. Through community events, charity runs, and local partnerships, we aim to promote fitness, wellness, and inclusivity in every corner of Pune

**Join the Movement**

Step into our store, join our club, or connect with us online.At Runners Gear Hub you’re not just buying gear — you’re becoming part of a vibrant, passionate athletic community.

**Address**

Garmin Brand Store , Shop No.4, Ground Floor, D Gold House, Dnyaneshwar paduka chowk, Fergusson College Road ,behind Bharat Petrol Pump, Shivajinagar, Pune, Maharashtra 411005

**Email**

mammutsports@gmail.com

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It is also notified that in any event of conflict of the above with our Privacy Policy, we would uphold our Privacy Policy clauses. You can view our Privacy policy by clicking here.

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The risk of loss and title for items purchased by you is passed to you upon www.runnergearhub.com’s delivery of the items to the carrier pursuant to www.runnergearhub.com’s standard terms of sale.

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In addition to any other legal or equitable remedies, www.runnergearhub.com may, without prior notice to you, immediately terminate the Agreement or revoke any or all of your rights granted under this Agreement. Upon any termination of this Agreement, you shall immediately cease all access to and use of the Site and www.runnergearhub.com shall, in addition to any other legal or equitable remedies, immediately revoke all password(s) and account identification issued to you and deny your access to and use of this Site in whole or in part. Any termination of this Agreement shall not affect the respective rights and obligations (including without limitation, payment obligations) of the parties arising before the date of termination.

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In case of any breach of terms or violation of the Agreement, you agree to notify www.runnergearhub.com in private about the possible breach and give it at least 90 days to investigate and rectify any such breach or violations. In an unlikely event of failure by www.runnergearhub.com to do so, you agree to serve www.runnergearhub.com a legal notice clearly mentioning and evidencing such breach and give www.runnergearhub.com minimum 90 further days to explain the cause and rectify the breach (if applicable and under the control of www.runnergearhub.com). This should be sent to us over email: mammutsports@gmail.com

In case of a settlement not having been reached, you may initiate legal action or lodge a complaint against www.runnergearhub.com at the appropriate Court of Law or authorities like the Consumer Court. This Agreement shall be construed in accordance with the applicable Laws and Constitution the Republic of India and is subject to the exclusive jurisdiction of the Honourable Courts of Maharashtra only.

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You agree to defend, indemnify and hold harmless www.runnergearhub.com, its employees, directors, officers, agents, representatives, business partners, service providers and their successors and assigns from and against any and all claims, liabilities, damages, losses, costs and expenses, including attorney’s fees, caused by or arising out of claims based upon your actions or inactions, which may result in any loss or liability to www.runnergearhub.com or any third party including but not limited to breach of any warranties, representations or undertakings or in relation to the non-fulfillment of any of your obligations under this User Agreement or arising out of the your violation of any applicable laws, regulations including but not limited to Intellectual Property Rights, payment of statutory dues and taxes, claim of libel, defamation, violation of rights of privacy or publicity, loss of service by other subscribers and infringement of intellectual property or other rights. This clause shall survive the expiry or termination of this User Agreement.

**Privacy Policy**

Who we are

Our website address is: <https://runnergearhub.com/>.

Unite of Mammut sports Pvt. Ltd.

What personal data we collect and why we collect it

**Comments**

When visitors leave comments on the site, we collect the data shown in the comments form, and also the visitor’s IP address and browser user agent string to help spam detection.

**Media**

If you upload images to the website, you should avoid uploading images with embedded location data (EXIF GPS) included. Visitors to the website can download and extract any location data from images on the website.

**Contact forms**

Cookies

If you leave a comment on our site, you may opt-in to saving your name, email address and website in cookies. These are for your convenience so that you do not have to fill in your details again when you leave another comment. These cookies will last for one year.

If you edit or publish an article, an additional cookie will be saved in your browser. This cookie includes no personal data and simply indicates the post ID of the article you just edited. It expires after 1 day.

When you log in, we will also set up several cookies to save your login information and your screen display choices. Login cookies last for two days, and screen options cookies last for a year. If you select "Remember Me", your login will persist for two weeks. If you log out of your account, the login cookies will be removed.

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Embedded content from other websites

Articles on this site may include embedded content (e.g., videos, images, articles, etc.). Embedded content from other websites behaves in the exact same way as if the visitor has visited the other website.

**Analytics**

Who we share your data with

How long we retain your data

If you leave a comment, the comment and its metadata are retained indefinitely. This is so we can recognize and approve any follow-up comments automatically instead of holding them in a moderation queue.

For users that register on our website (if any), we also store the personal information they provide in their user profile. All users can see, edit, or delete their personal information at any time (except they cannot change their username). Website administrators can also see and edit that information.

**Your contact information**

Additional information

**What rights you have over your data**

If you have an account on this site, or have left comments, you can request to receive an exported file of the personal data we hold about you, including any data you have provided to us. You can also request that we erase any personal data we hold about you. This does not include any data we are obliged to keep for administrative, legal, or security purposes.

**Where we send your data**

Visitor comments may be checked through an automated spam detection service.

**How we protect your data**

What data breach procedures we have in place

What third parties we receive data from

What automated decision making and/or profiling we do with user data

Industry regulatory disclosure requirement

**Return Policy**

We make every effort to fulfill all the orders placed. However, please note that there may be certain orders that we are unable to process and must cancel. The reasons include limitations on quantities available for purchase, inaccuracies or errors in product, quality issues, pricing and stock information, or problems identified by our credit and fraud avoidance department.

Our Customer Service Team at [mammutsports@gmail.com](mailto:mammutsports@gmail.com) will communicate to you if all or any portion of your order is cancelled. If your order is cancelled after your credit card has been charged, the said amount will be debited to your Card Account.

Please contact our Customer Service in case you wish to cancel the Order. On receipt of the cancellation notice, we shall cancel the order and refund the entire amount (less if any transaction charges or banking charges that might have been incurred by us) if the order has not been dispatched by us. We will not be able to cancel orders that have already been processed or shipped out by us. In some cases this can happen in an hour after you place the order.

**Refunds**

We will refund the money in the same mode as the payment was made. If the payment was by Credit Card or Net-Banking, we will refund in your Credit Card or Net-Banking account.

Typically refunds take 5-7 Business days to get reflected in Bank Account. In some cases, credit card issuing banks may take longer to reflect the credit posted on the card.

Please feel free to mail us [mammutsports@gmail.com](mailto:mammutsports@gmail.com) if you have any questions.

**Shipping and Cash on Delivery (COD) Fees**

Any shipping or Cash on Delivery (COD) fees charged against the order will not be refunded back.

**Returns Policy**

The entire process takes about 5-7 business days. Thank you for co-operation and patience.

We are committed to ensuring your satisfaction with any product you have ordered from us. If you are not satisfied with any product, we will accept returns within 2 days from the date of delivery as follows:

* + 1. In the unlikely event that any product you have ordered from us is not received in good condition, is damaged or defective, or if product delivered is different from what you had ordered, you may return the product unused along with its original invoice, and in the same condition as you received it, in its original packaging along with original tags, for a refund or an exchange, within 3 days from the date on which these goods are delivered.
    2. Please do not accept delivery of any item whose outer packaging is damaged or tampered with in any manner. Please contact customer care if you open the packaging and discover that the item is damaged.
    3. Products damaged while being used do not qualify for a refund or replacement.
    4. In case we are unable to replace the damaged / defective product, we will refund the order amount to you.
    5. In case your location supports reverse pickup, we shall be arranging a reverse pickup of the products from your location free of cost. You just need to pack the products properly and hand over the packet with our address to the courier person who we will arrange to come to your doorsteps. Please retain the receipt/POD given by courier personal.
    6. Typical time of reverse pickup is 1-5 business days from the date of request, however in certain cases it may be longer. Customer shall get full refund amount entitled as per the policy if the request is raised within stipulated returns allowed time window and need not worry about reverse pickup delays.
    7. In case reverse pickup is not possible from your location, we will request you to send the products to us via courier on your own and we will refund the courier amount to the maximum of Rs 160 per kg subject to submission of courier receipt via email. Ensuring that the product reaches un-damaged in our warehouse in this case is customer’s responsibility hence we recommend using only reputed courier services and claim refund from them directly in case the package is lost by them.
    8. Refund shall be initiated once the products reaches back to our warehouse and necessary checks are completed to clear the refund process.
    9. We strive to have the returns process as quick as possible however customer cannot claim any interest/penalty due to reverse pickup, transit or any other returns processing delays.
    10. We hold the right to deduct shipping charges of Rs. 160 per kg for every kg of consignment weight in case customer is found to be returning too many orders to earn cash back discounts/credit card points OR found to be involved in any other fraudulent activity.
    11. We hold the right to cancel the order placed by the customer OR refuse the return request in case the customer has returned too many orders.
    12. In case of multiple product order returns, the request should be placed together for all the products you want to return.
    13. We always strive hard to provide the best experience to our customers. However, we have noticed that few accounts abuse our liberal returns policy and these accounts typically return most of the items bought or choose to not accept COD shipments. Hence, our regular customers are deprived of the opportunity to buy these items. To protect the rights of our customers, we reserve the right to collect shipping charge of Rs.99 for all orders and disable cash on delivery option for accounts which have high percentage of returns.
    14. Please note: There is no warranty or exchange available for discounted product purchased at a upto 50% discount.
    15. For exchange-related enquiries, WhatsApp at +91 77700 88775
    16. Note// We don’t arrange a return pick for defective products, the customer needs to courier the same back to our warehouse.
    17. For garmin

**NOTE: Products that have been tampered with, opened and/or used cannot be returned.**

Please e-mail us at [mammutsports@gmail.co](mailto:mammutsports@gmail.co) if you have any questions.

**\* Complaint Assistant Contact No.**

**\* Return Exchange Contact No.**

**\* Help Desk/ Inquiry Contact No.**

**\* Whatsapp No.**

+91 77700 88775 / +91 9049831361

**Social Media Link**

Insta

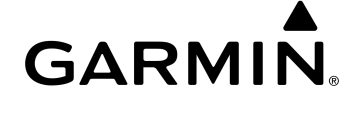
<https://www.instagram.com/runners_gear_hub?igsh=MWV6ZjFwcHVveDNtYQ%3D%3D&utm_source=qr>

facebook

<https://www.facebook.com/share/1CWHu3j9jY/?mibextid=wwXIfr>

**Brands Name**

Garmin



2XU compression & triathlon apparel



• SHOKZ bone conduction headphones



• Foam swimming goggles



• COROS GPS watches



• Tacx & Elite indoor cycling trainers



• Tifosi sports sunglasses



• Hyperice recovery equipment



• Fast&Up nutrition and hydration



• New Balance

,

Saucony



On Running



Elite



**Brand Categories Name**

|  |
| --- |
| GARMIN |

Brand Categories

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| --- |
| Marq |
| Epix |
| Fenix |
| Forerunner |
| Edge |
| Instinct |
| Venu |
| Approach (Golf Series) |
| Handheld |
| Accessories |
| Dash cam |

**BRAND** Categories

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| --- |
| **2XU** |

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| --- |
| **MEN** |
| **WOMEN** |
| **ACCESSORISE** |

**MEN**

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| --- |
| Compression |
| Trisuits & Wetsuits |
| Running |
| Swimming |
| Jackets & Vests |

**WOMEN**

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| --- |
| Compression |
| Trisuits & Wetsuits |
| Running |
| Swimming |

**ACCESSORISE**

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| --- |
| Compression |
| Running |
| Swimming |

BRAND Categories

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| **SHOKZ** |

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| **Bone Conduction Headphones** |

BRAND Categories

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| **FOAM** |

**BRAND** Categories

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| **COROS** |

**BRAND CATEGORIS**

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| TACX |

BRAND **CATEGORIS**

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| --- |
| MULTI SPORT |
| LIFE STYLE |

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| --- |
| Tifosi |

BRAND **CATEGORIS**

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| --- |
| Hyperice |

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| --- |
| MASSAGE GUN |
| ROLLERS & BALLS |
| HEAT BELTS AND PATCH |
| NORMATIC |
| Accessories |

BRAND **CATEGORIS**

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| FAST & UP |

BRAND **CATEGORIS**

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| New Balance |

BRAND **CATEGORIS**

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| Saucony |

BRAND **CATEGORIS**

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| On Running |

BRAND **CATEGORIS**

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| ELITE |