**Payment & Receipt Notifications**

**Client – Payment Acknowledgment / Receipt Download**

* *SMS/WhatsApp:*  
  “Hi [Client Name], your payment with Secure Estate is successful. Download your receipt here: [Receipt\_Link]. For any queries, contact [Support\_Number].”

**2️⃣ Self-Assessment Completion**

**Client – Assessment Completed**

* *SMS/WhatsApp:*  
  “Hi [Client Name], you’ve successfully completed your Secure Estate Self-Assessment. Schedule your consultation here: [Consultation\_Link].”

**3️⃣ Loan Acknowledgment**

**Client – Loan Request Acknowledgment**

* *SMS/WhatsApp:*  
  “Hi [Client Name], your loan request with Secure Estate has been received. Our executive will contact you soon. Keep all financing documents ready for a smooth process.”

**4️⃣ Site Visit Appointment**

**Client – Appointment Confirmation**

* *SMS/WhatsApp:*  
  “Hi [Client Name], your site visit for [Project Name] is confirmed on [Date] at [Time]. Location: [Property Address]. Contact: [Executive\_Number].”

**Builder – Appointment Notification**

* *SMS/WhatsApp:*  
  “Hi [Builder Name], [Client Name] has scheduled a site visit for [Project Name] on [Date] at [Time]. Please prepare the property and guide the client.”

**5️⃣ Property Verification**

**Client – Request Acknowledgment**

* *SMS/WhatsApp:*  
  “Hi [Client Name], we’ve received your property verification request. Our team will contact you shortly for further steps.”

**Admin – Verification Lead**

* *SMS/WhatsApp:*  
  “New property verification request received from [Client Name]. Property: [Property Address]. Please initiate the verification process.”

**6️⃣ Best Price Workflow**

**Client – Payment Acknowledgment & Receipt**

* *SMS/WhatsApp:*  
  “Hi [Client Name], your Best Price payment is successful. Download your receipt: [Receipt\_Link].”

**Client – Best Price Application Confirmation**

* *SMS/WhatsApp:*  
  “Hi [Client Name], your Best Price request with [Builder Name] is submitted. Please wait, final deal will be confirmed within 4 hours.”

**Builder – Urgent Best Price Request**

* *SMS/WhatsApp:*  
  “Hi [Builder Name], [Client Name] has submitted a Best Price request. Submit your Best Price in the dashboard within 3 hours.”

**Admin – Urgent Notification**

* *SMS/WhatsApp:*  
  “Hi Admin, new Best Price payment and enquiry received. Verify and approve submitted forms from the builder ASAP.”

**7️⃣ Property Inspection**

**Client – Request Acknowledgment**

* *SMS/WhatsApp:*  
  “Hi [Client Name], we’ve received your property inspection request. Our executive will contact you soon to schedule the inspection.”

**Admin – Inspection Lead**

* *SMS/WhatsApp:*  
  “New property inspection request received from [Client Name]. Property: [Property Address]. Assign executive and follow up.”

**8️⃣ Support / Grievance**

**Admin – Support Notification**

* *SMS/WhatsApp:*  
  “Hi Admin, new support request submitted by [Client Name]. Issue: [Subject]. Check dashboard for details.”

**Admin – Grievance Notification**

* *SMS/WhatsApp:*  
  “Hi Admin, new grievance submitted by [Client Name]. Issue: [Subject]. Take immediate action and follow up.”