

CRM-CMS-HRMS Testing pointers(08-10-2025):

1) Location is duplicated in Higher Authority portal (Lead id:1886)

Name : Mahavir Sir Email : mahavir@reachoutmediattech.com

Honda Motorcycles & Scooters India

Screen Selection

Location
SWARGATE SWARGATE

Total Screens
7

Total Slots
14700

Campaign Name
One Week

Campaign Start Date
06-10-2025

Campaign End Date
12-10-2025

Taxable Amount
207627.0900

Discount
0 %

GST
18%

Invoice Total
244999.9700

TDS
2.00%

Paid Amount
240,847.00

Documents & Creatives

Documents

ReachOut Media Pvt. Ltd.

ReachOut Media Pvt. Ltd.

ReachOut Media Pvt. Ltd.

Creatives

Lead History

Sr.	BDE Name	Action Date	Action Time	Remark
1	Apeksha	04-10-2025	01:25:50 pm	New Lead
2	Apeksha	04-10-2025	01:28:50 pm	Document Send
3	Apeksha	04-10-2025	02:20:56 pm	Send For Invoice
4	Suhas	04-10-2025	02:22:20 pm	Lead Updated By Suhas And Transferred In Approved And Reason: Approved
5	Apeksha	04-10-2025	02:24:13 pm	Send to FDP

2) here, the formatting of the Terms and Conditions section may appear misaligned in certain document views

Name : Tanvi Email : tanvi_bde@reachoutmediattech.com

4. Advertisement Content Submission

Clients must submit final advertisement content at least five (5) business days before the campaign start date. All content must comply with applicable laws, advertising regulations, and the Company's internal content standards.

5. Content Approval and Rejection

The Company reserves the right to reject, suspend, or request changes to any advertisement that:

- Violates legal norms or broadcasting standards,
- Contains offensive, misleading, or inappropriate material, or
- Conflicts with the brand values or public image of the Company.

6. Accepted Payment Methods

The company accepts payments via Net Banking and UPI only.

7. Payment Terms

Full payment is due in advance, unless specifically agreed in writing by the Company. Failure to comply may result in suspension or cancellation of the campaign without refund.

8. Cancellation and Refund Policy

Once a campaign has gone live, it cannot be cancelled or refunded. Upon written request, the Company may voluntarily terminate the live campaign early, but no refund or credit will be issued.

- However, once the payment is done, the advertisement cannot be cancelled but may be rescheduled — subject to availability of time slots at the originally selected bus stand location.
- Refunds for any non-display ads subjected to technical error, if any, will be calculated based on the campaign performance report generated by ReachOut Media Tech Pvt. Ltd.

9. Technical Interruptions

The Company shall not be held liable for service interruptions due to technical failures, power outages, or natural disasters. However, reasonable efforts will be made to restore services promptly in such events.

10. Limitation of Liability & Indemnification

- The Company is not responsible for any indirect or unexpected losses from the advertising campaign.
- The Client will protect the Company from any legal issues or claims caused by their ad content.
- The Client agrees that ads from similar or competing businesses may also appear on the same screens.

11. Confidentiality

The Company shall maintain strict confidentiality of all proprietary and sensitive information provided by the Client, except where disclosure is mandated by law or authorized by a judicial authority.

12. Governing Law and Dispute Resolution

These terms shall be governed by the laws of the Republic of India. Any disputes arising shall initially be addressed through mutual mediation. If unresolved, such disputes will be finally settled by binding arbitration in accordance with the Arbitration and Conciliation Act, 1996. All disputes arising out of or in connection with this agreement shall be subject to the exclusive jurisdiction of the courts in Pune, Maharashtra.

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13. Amendments and Updates

The Company reserves the right to modify or update these Terms and Conditions at any time. Clients will be notified of any significant changes in writing or via email in advance.

Bank Details

For ReachOut Media Tech Pvt. Ltd.

- 3) The HSN/SAC code is not visible in the Invoice section



ISO : 9001-2015 Company

TAX INVOICE

Bill From

ReachOut Media Tech Pvt. Ltd.
601, 6th Floor, Gandharv Empire
Raskar Chowk, Magarpatta
Pune - 411036
State Name : Maharashtra
Code : 27
GST No: 27AANCR9729D1ZW
PAN No: AANCR9729D

Buyer (Bill To)

TechNova Solutions Pvt. Ltd.
502, Omega Towers, Hinjewadi
Phase 1, Pune, Maharashtra –
411057,Pune
GST No: 27AABCT1234F1ZP

Ship To

TechNova Solutions Pvt. Ltd.
502, Omega Towers, Hinjewadi
Phase 1, Pune, Maharashtra –
411057,Pune
GST No: 27AABCT1234F1ZP

INVOICE NO. :

INV/VBS/2025-26/342

MODE OF PAYMENT :

Advance

DATE :

08-10-2025

SERVICE STATE :

Maharashtra

CAMPAIGN DATE :

13-10-2025 To 19-10-2025

SERVICE STATE CODE :

27

Sr No.	Campaign	Location	HSN/SAC	Quantity (Slots)	Screen	Rate	Amount
1	One Week	TRIMBAKESHWAR		15050	1	16.9500	255084.7075
Taxable Amount							255084.71
SGST 9 % :							22957.62
CGST 9 % :							22957.62

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- 4) When two leads are generated for the same location and campaign dates, the ERP portal should provide a mechanism to mark the slots as “full” at the time of invoice release. With reference to above point consider following two leads---Here for same Location and campaign dates two invoices are getting saved and sent to client...There is no pop-up

ReachOut
Media Tech Pvt. Ltd.

Home
Quotations
Change Password
Performance Management
Exit Formalities
Attendance
Reports
ERP Lead Report
Invoice Lead Report

https://crm.reachoutmediattech.com/report/cms-lead-report?view=invoice-report

Name : Suhas Email : suhas_am@reachoutmediattech.com

Search by Lead Id Search by Company Name Search Date Range

Excel Search Reset

Lead Report:

Showing 1 to 50 of 80

Sr.No	Lead Id	BDE Name	Company Name	Last Remark	Lead Status	Lead Assign Date	Lead Assign Time	Lead Updated Date	Lead Updated Time	Action	Invoice History
1	1890	Tanvi	GreenLeaf Organics LLP	Lead Updated By Suhas And Transferred In Approved And Reason: Approved	Approved	08-10-2025	03:39:43 pm	08-10-2025	03:41:09 pm		Invoice History
2	1891	Tanvi	Orion Dataworks Pvt. Ltd.	Lead Updated By Suhas And Transferred In Approved And Reason: Approved	Approved	08-10-2025	03:39:24 pm	08-10-2025	03:40:44 pm		Invoice History
3	1889	Tanvi	UrbanBuild Constructions Pvt. Ltd.	Lead Updated By Suhas And Transferred In Approved And Reason: Approved	Approved	08-10-2025	03:19:41 pm	08-10-2025	03:22:41 pm		Invoice History
4	1888	Tanvi	TechNova Solutions Pvt. Ltd.	Lead Updated By Suhas And Transferred In Approved And Reason: approved	Approved	08-10-2025	03:19:05 pm	08-10-2025	03:22:35 pm		Invoice History
5	1886	Apeksha	Honda Motorcycles & Scooters India	Lead Updated By It And Transferred In Approved And Reason: Approved	Approved	04-10-2025	02:20:56 pm	04-10-2025	02:22:20 pm		Invoice History
6	1887	Tanvi	Studio SunnySide	Lead Updated By It And Transferred In Approved And Reason: Approved	Approved	04-10-2025	02:19:08 pm	04-10-2025	02:31:55 pm		Invoice History
7	1884	Snahal	Amrit Food and Beverages	Lead Updated By It And Transferred In Approved And Reason: Approved	Approved	04-10-2025	01:30:48 pm	04-10-2025	01:31:49 pm		Invoice History

- 5) In cases where a client fails to make payment after the invoice has been generated, there should be a provision to release the booked slots for reallocation.
- 6) Here, Invoice status is not showing properly

LEAD ID: 1888

Company & Personal

Company Name: TechNova Solutions Pvt. Ltd.

Mobile No: 8965623233 Alternative No: Enter Alternative Mobile No

Person Name: Pooja

Company Area: Pune Company Address: 502, Omega Towers, Hingewadi Ph

Sector: Personal and Household Se... Nature of sector: Personal care

Position: CEO Email Id: info@nova.com

GST No: 27AABCT1234F1ZP

Concern Person: Manthan

Opportunity

Project: Select Status

Creatives: YES

Advertisement Area

Payment Mode: Online

Payment Details

UTR/UPI: wertyuop234567890

Taxable Amount	After Discount Amount
255064.71	0
Discount	Invoice Total
0	300999.96

Order Status

BDE (Suhas) 2025-10-08 16:19:13

ERP (Suhas) 2025-10-08 16:15:42

Quality Assurance (Pooja pawar) 2025-10-08 16:19:13

Higher Authority ()

IT ()

7) here in IT end the slots are showing duplicated

Lead's

< 06-Oct-2025 - 12-Oct-2025 >

Sr.No	Lead Id	BDE Name	Company Name	Campaign	Location's	Slot's	Total Screens
1	1787	Apeksha	Facebook	Two Week	KOLHAPUR CENTRAL BUS STAND	17500	5
2	1882	Kalpita	Priya Gold	One Week	SWARGATE	12250	7
3	1883	Nikhil Ghan	VTP Reality	One Week	SWARGATE	12250	7
4	1884	Snehal	Amrit Food and Beverages	One Week	SWARGATE	12250	7
5	1885	mansi	Axtreme Solutions Pvt Ltd.	One Week	SWARGATE	12250	7
6	1886	Apeksha	Honda Motorcycles & Scooters India	One Week	SWARGATE	2450	7
					SWARGATE	12250	7
7	1887	Tanvi	Studio SunnySide	One Week	SWARGATE	12250	7

Excel Close Download Upload On SFTP Server

8) Superadmin : Slot availability report is not working as expected

https://crm.reachoutmediatech.com/report/slot-report

Name: Super Admin Email: superadmin@reachoutmediatech.com

District: NAGPUR 13-Oct-2025 - 19-Oct-2025

Submit Reset

Error

Please select a date

OK