

## **LOCAL CONNECT**

### **Privacy Policy & Terms and Conditions**

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## **PRIVACY POLICY**

Local Connect respects your privacy and is committed to protecting personal information of all users.

### **1. Information We Collect**

- Personal details like name, phone number, email, address
- Vendor/business details if applicable
- Payment and transaction data
- App usage and device information

### **2. Use of Information**

- To provide services and connect users with vendors
- To process orders, payments, and subscriptions
- To improve app performance and security

### **3. Data Sharing**

We do not sell personal data. Information may be shared only with vendors, delivery partners, payment gateways, or legal authorities if required.

### **4. Data Security**

We apply reasonable security measures but cannot guarantee absolute security.

### **5. Location Data**

Used only to show nearby services and improve delivery accuracy, with user permission.

### **6. User Rights**

Users may access, update, or request deletion of their data, subject to legal requirements.

### **7. Children's Privacy**

Local Connect is not intended for users below 18 years of age.

### **8. Policy Updates**

Policies may be updated from time to time. Continued use implies acceptance.

## **TERMS & CONDITIONS**

By using Local Connect, you agree to the following terms:

### **1. Platform Nature**

Local Connect is a facilitator platform connecting customers, vendors, and service providers.

### **2. Eligibility**

Users must be 18 years or older. Vendors must provide accurate information.

### **3. User Responsibilities**

Users must not misuse the platform or upload illegal or false content.

### **4. Vendor Responsibility**

Vendors are solely responsible for product quality, pricing, delivery, and services.

### **5. Payments & Wallet**

Payments are processed via secure third-party gateways. Wallet balance is non-transferable.

### **6. Subscriptions**

Subscription fees are non-refundable unless explicitly stated.

### **7. Content Usage**

Uploaded content may be used for promotional purposes.

### **8. Account Suspension**

Accounts may be suspended or terminated for policy violations or fraudulent activity.

### **9. Limitation of Liability**

Local Connect is not responsible for vendor failures, delays, or indirect losses.

### **10. Governing Law**

Governed by the laws of India. Jurisdiction: Solapur, Maharashtra.

### **Contact:**

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